



# Project Telemaintenance



**Norma Kornwebel**  
**Telemaintenance Project Manager**  
**E-Mail: [norma.kornwebel@mail1.monmouth.army.mil](mailto:norma.kornwebel@mail1.monmouth.army.mil)**  
**732-532-5129**



# BACKGROUND



- \* **Grass roots initiative**
- \* **Initial Congressional Funding**
- \* **Proof-of-Concept Phase**



## CECOM LEAD FOR



**ARMY TELEMaintenance IPT**

**JLC JCG-CE TELEMaintenance PANEL**

*CECOM Bottom Line: "The Soldier"*



# What is Telemaintenance



A “Reach back” System (Garrison/Tactical) providing:

- ▶ Knowledge Search and Retrieval
- ▶ Remote collaborative technical assistance
- ▶ Remote Fault identification

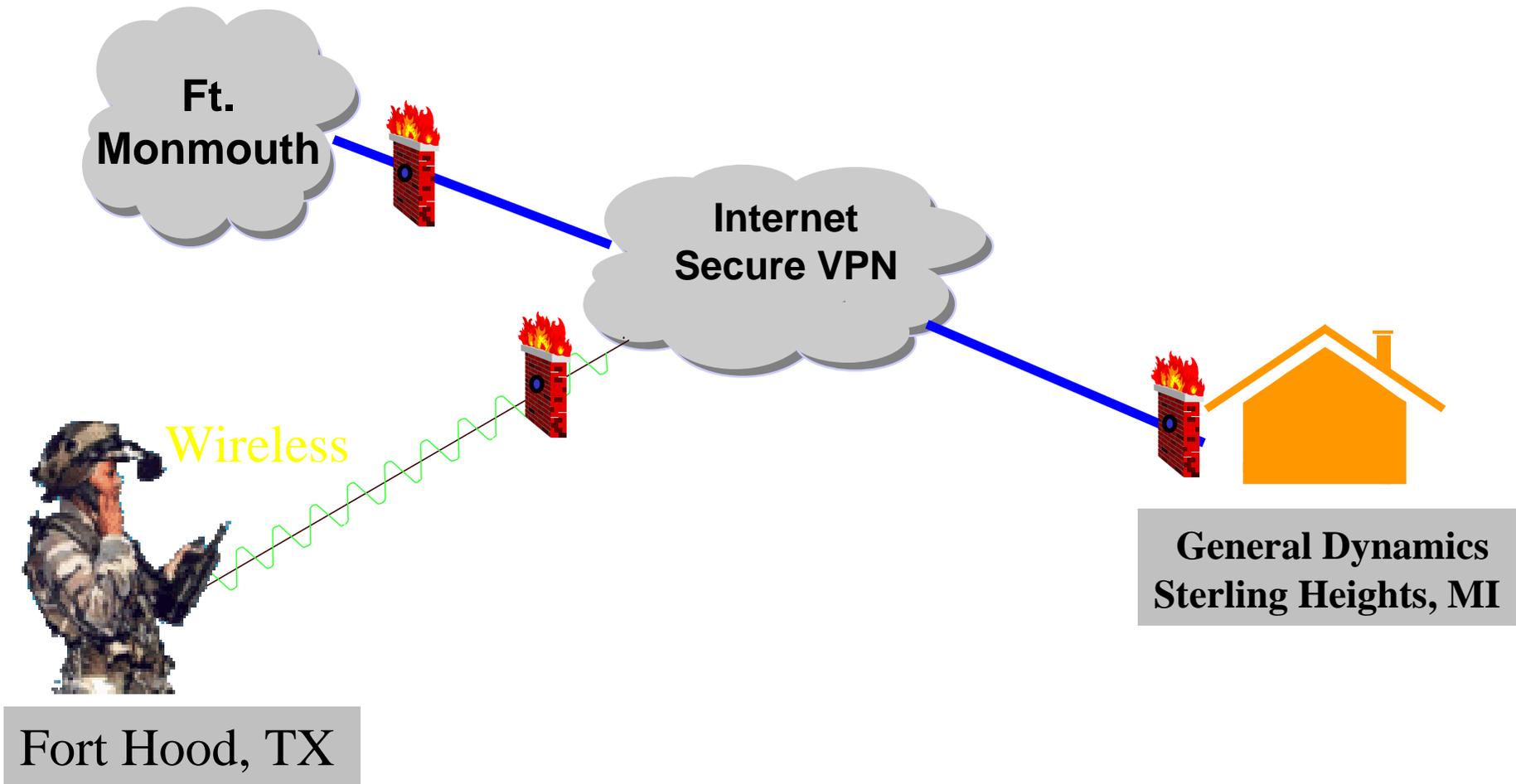
## Utilizing:

- Video
- Audio
- Data communications

*CECOM Bottom Line: “The Soldier”*



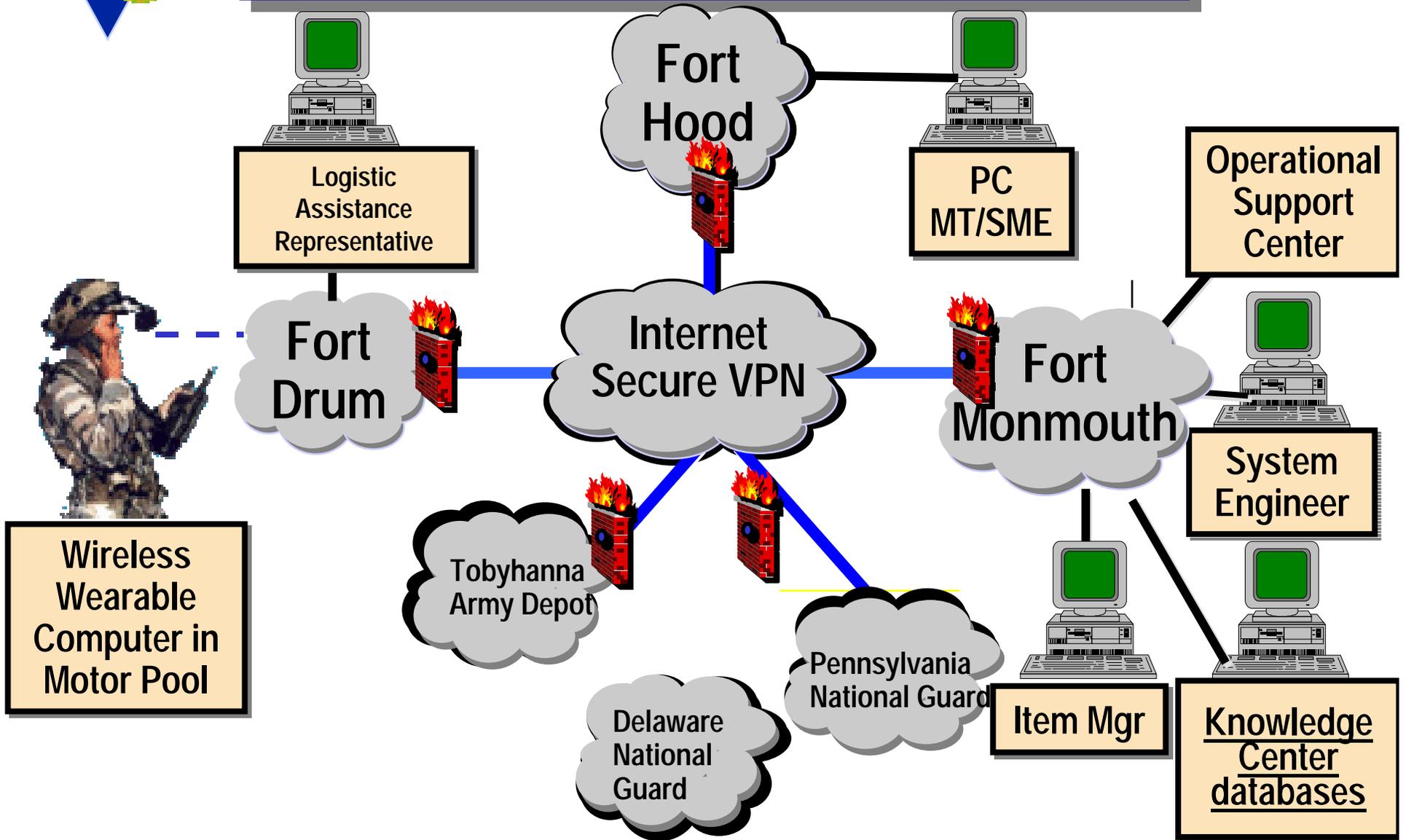
# TELEMAINTENANCE PILOT Remote Diagnostics



*CECOM Bottom Line: "The Soldier"*



# Telemaintenance Prototype



# (TELE) MAINTENANCE CHAIN

